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Warranty on CTC Controls

Warranty periods are as follows:

CTC Control Equipment

Product	Warranty
Programmers	3 Years
Room Thermostats	3 Years
Cylinder Thermostats	3 Years
Motorised Valves (Valves + Actuators)	3 Years

Note: Warranty periods commence from date of manufacture of a product.

Both warranty are based on the assumption that the following conditions are adhered to.

- 1. Suitability of use i.e. the product is used for the purpose it was intended.
- 2. Proper regular maintenance of the heating system and its constituent parts.
- 3. Suitability of installation location. i.e. avoidance of damp or dirty areas.
- 4. Reasonable air flow around the product. E.g. products must not be covered by items of clothing or domestic laundry.

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- 5. Normal use by the end user.
- 6. Installation in accordance with the manufacturer's instructions and only by qualified persons.
- 7. Avoidance of neglect and abuse of the product.
- 8. No tampering with or dismantling of the product.

Failure to comply with the above conditions is likely to lead to premature product failure or shortened life expectancy and invalidate the warranty.

Tom Noone Director

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